# **COMET SYSTEM**

www.cometsystem.com

Web Sensor T0510
Web Sensor T4511
Web Sensor T3510
Web Sensor T3511
Web Sensor T3511P
Web Sensor T7510
Web Sensor T7511
Web Sensor T7511

**USER GIDE** 

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Manufacturer is not responsible for damages caused by using the device in conflict with this manual. To damages caused by using the device in conflict with this manual cannot be provided free repairs during the warranty period.

This user manual describes devices with firmware version 1-5-7-2. For devices with older firmware versions 1-5-2-x and 1-5-3-x please read manual IE-SNC-Tx5xx-22.

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# Introduction

This chapter provides basic information about device. Before starting please read this manual carefully.

The Web Sensor devices are designed for measurement of temperature, relative humidity and atmospheric pressure in air without aggressive substances. Measured quantities are according device type. Devices with relative humidity measurement can show one of computed quantities: dew point temperature, absolute humidity, specific humidity, mixing ratio and specific enthalpy. Temperature units are °C or °F. Pressure units are hPa, PSI, inHg, mBar, oz/in², mmHg, inH<sub>2</sub>O and kPa. Communication interface of Web Sensors is Ethernet. Device types:

Type	Temperature	Relative humidity	Pressure	Computed quantity
T0510	./			
T3510	<b>√</b>	<b>✓</b>		<b>√</b>
T7510	✓	✓	✓	✓
T2514			✓	
T3511(P)	✓	✓		✓
T4511	✓			
T7511	✓	✓	✓	✓

Web Sensor Tx5xxP devices are designed for measurement in compressed air up to 25 bars. The removable probe is integral part of the device. It is not possible to interchange probe between devices. Probe has connector with protection IP67.

Models marked TxxxxZ are custom-specified devices. Description of these devices is not included in this manual.

### **General safety rules**

The following summary is used to reduce the risk of injury or damage the device. To prevent injury, please follow instructions.

The device can be services only by a qualified person. The device contains no serviceable parts inside.

Don't use the device, if it doesn't work correctly. If you think, that the device is not working correctly, let check it by qualified service person.

It's forbidden to use the device without the cover. Inside the device can be a dangerous voltage and may be risk of electric shock.

Use only the appropriate power supply adapter according to manufacturer specifications and approved according to relevant standards. Make sure, that the adapter does not have damaged cables or covers.

Connect the device only to network parts approved according to relevant standards.

Connect and disconnect the device properly. Don't connect or disconnect Ethernet cable or probes, if the device is powered.

The device may be installed only in prescribed areas. Never expose the device to higher or lower temperatures than is allowed. The device has not improved resistance to moisture. Protect it from dripping or splashing water and do not use at areas with condensation.

Devices are not designed for locations with chemically aggressive environment. Temperature and humidity sensors must not be exposed to direct contact with water or other liquids. It is not allowed to remove the sensor cover to avoid any mechanical damage of the sensors.

Before you removing probe of the Web Sensor Tx5xxP, make sure that pressure in a pressure chamber and ambient pressure are equal.

Don't use device in potentially explosive environments.

Don't stress the device mechanically.

## **Device description and important notices**

This chapter contains information about basic features. Also there are important notices concerning to functional safety.

Measured values can be displayed on LCD display or can be read using an Ethernet connection. The following formats are supported:

- Web pages with user changeable look and XML files
- Modbus TCP protocol
- SNMPv1 protocol
- SOAP protocol

The device can also be used to check measured values and if the limit is exceeded, device sends warning messages. Possible ways to sending warning messages:

- Sending e-mails up to 3 e-mail addresses
- Sending SNMP traps up to 3 configurable IP addresses
- Displaying the alarm status on web page
- Sending messages to Syslog server

The device setup can be made by the TSensor software or web interface. TSensor software can be free downloaded from the manufacturer's website. Also you will find there latest firmware for your device. Do not upload to your device firmware which is not designed for it. Unsupported firmware can damage your device.

Device does not support powering over Ethernet cable (PoE). PoE splitter must be used. Compatible PoE splitter can be purchased as optional accessories. Splitter must have 12V output with approximately 1W.



Reliability of warning messages delivering (e-mail, trap, syslog), depends on actual availability of necessary network services. The device should not be used for critical applications, where malfunction could cause to injury or loss of human life. For highly reliable systems, redundancy is essential. For more information please see standard IEC 61508.



Never connect the device directly to the Internet. If it is necessary connect the device to the Internet, properly configured firewall must be used. Firewall can be partially replaced by the NAT.



# **Getting started**

Here you can find information necessary to put newly purchased equipment to operation. This procedure is only informative.

## What is needed for operation

To install the unit you need to the following equipment. Before installation check if it's available.

- Web Sensor Tx5xx device
- power supply adapter 9 30V/200mA
- RJ45 LAN connection with appropriate cable
- free IP address in your network
- for Web Sensor T4511 is required temperature probe Pt1000/3850ppm, connected by shielded cable with maximum length 10m

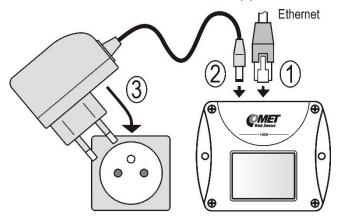
## Mounting the device

- check if the equipment from previous chapter is available
- install the latest version of TSensor software. This software is used to all device settings.
- TSensor software can be free downloaded from the manufacturer's website. Software can be also supplied on CD. Device configuration can be made using web interface. For web configuration is not TSesnor software necessary.
- contact your network administrator to obtain following information for the connection to the network:

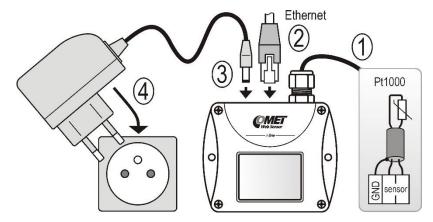
IP address:	
Default gateway:	
DNS serer IP:	 ,
Subnet mask:	

- check if there is no IP address conflict when you connect the device into network for the first time. The device has from factory set the IP address to 192.168.1.213. This address must be changed according to information from the previous point. When you installing several new devices, connect them to the network one after another.
- connect probe Pt1000 to Web Sensor T4511
- connect the Ethernet connector
- connect the power adapter 9 30V (e.g. 12V/200mA)
- LEDs on LAN connector should blink after connecting the power and LCD start showing measured values.

Web Sensor T0510, T3510, T7510, T2514, T3511(P), T7511:



Web Sensor T4511:

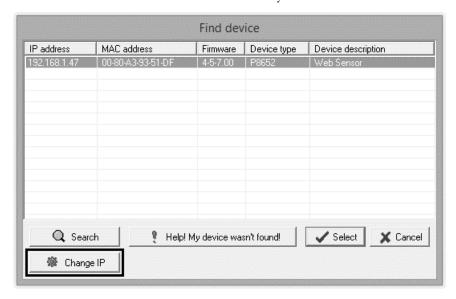


## **Device settings**

- run configuration software TSensor on your PC
- switch to an **Ethernet** communication interface
- press button Find device...



• the window shows all available devices on your network



click to Change IP to set new address according to network administrator instructions. If your device is not listed, then click Help! My device wasn't found! Then follow the instructions. MAC address is on product label. The device is factory set to IP 192.168.1.213.



- gateway may not be entered if you want to use the device only in local network. If you set the same IP address which is already used, the device will not work correctly and there will be collisions on the network. If the device detects a collision of IP address then reboot is performed automatically.
- after changing IP address device is restarted and new IP address is assigned. Restart of the device takes about 10 seconds.
- connect to device using TSensor software and check the measured values. Set the other parameters (alarm limits, SMTP server, etc.). Settings are saved after click on button **Save changes**.

# **Checking functions**

The last step is to check measured values on the device website. In the address bar of the web browser, enter the device IP address. If the default IP address was not changed, then insert http://192.168.1.213.

Displayed web page lists actual measured values. If the web pages are disabled, you can see text **Access denied**. In the case of measurement error a text **Error** is shown instead value.

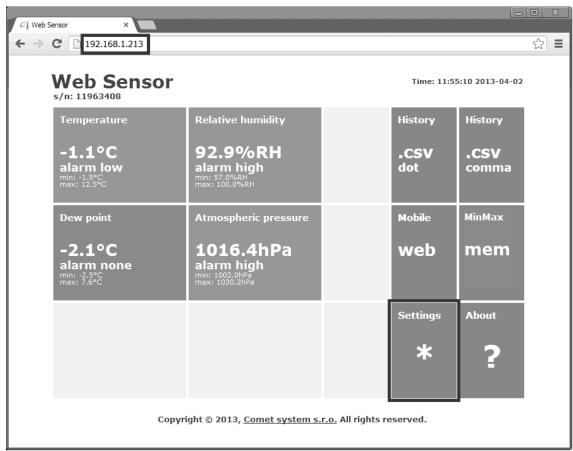


# **Device setup**

This chapter describes basic device configuration. There is a description of settings using web interface.

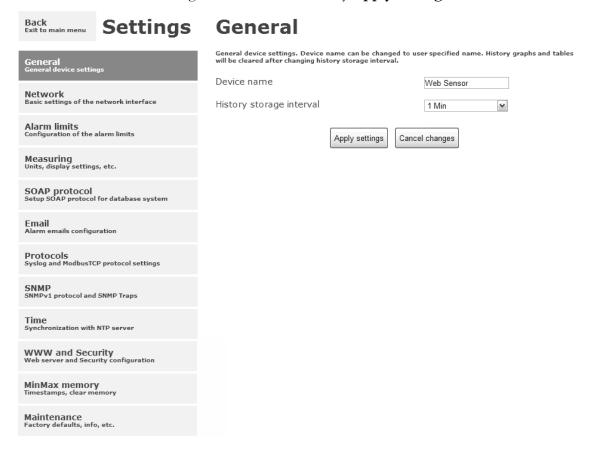
## Setup using web interface

Device can be setup using web interface or TSensor software. Web interface can be managed by the web browser. Main page will be shown when you insert device address into address bar of your web browser. There you find actual measured values. Page with history graphs is shown when you click to tile with actual values. Access to device setup is possible via tile **Settings**.



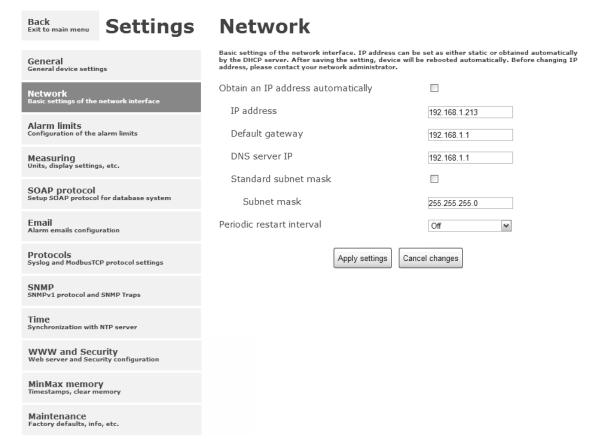
#### **General**

Device name can be changed using item **Device name**. Measured values are stored into memory according **History storage interval** field. After changing of this interval all history values will be cleared. Changes must be confirmed by **Apply settings** button.



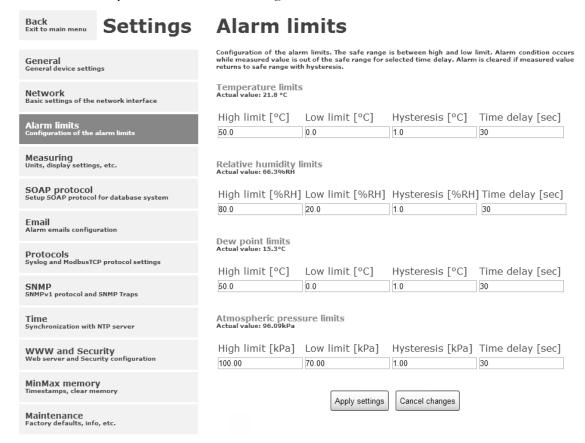
#### **Network**

Network parameters can be obtain automatically from DHCP server using option **Obtain** an **IP** address automatically. Static IP address is configurable via field **IP** address. It is not necessary setup **Default gateway** while you use device inside one subnet only. **DNS** server **IP** is required to set for proper function of DNS. Option **Standard subnet mask** sets network mask automatically according A, B or C network class. **Subnet mask** field must be set manually, when network with non-standard range is used. **Periodic restart interval** enables to restart device after selected time since device start.

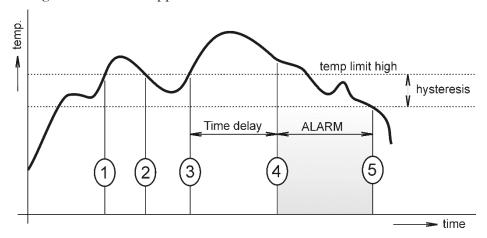


#### **Alarm limits**

For each measurement channel is possible to set upper and lower limits, time-delay for alarm activation and hysteresis for alarm clearing.



Example of setting the limit to the upper alarm limit:



In Point 1 the temperature exceeded the limit. From this time, the time-delay is counting. Because at point 2 the temperature dropped below the limit value before the time delay expired, alarm was not set.

In Point 3 the temperature has risen over limit again. During the time-delay the value does not drop below the set limit, and therefore was in Point 4 caused alarm. At this moment were sent e-mails, traps and set alarm flag on website, SNMP and Modbus.

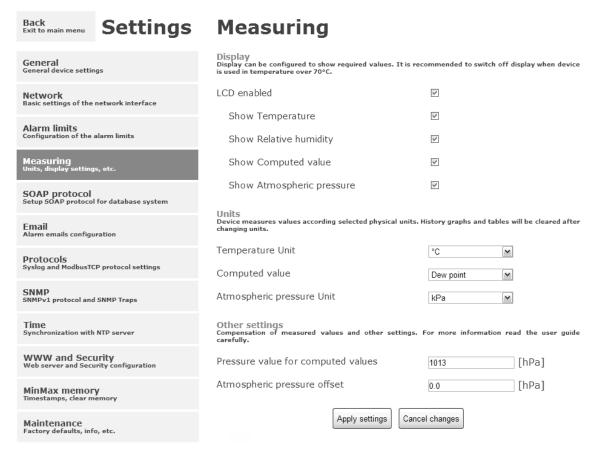
The alarm lasted up to Point 5, when the temperature dropped below the set hysteresis (temperature limit – hysteresis). At this moment was active alarm cleared and e-mail sent.

When alarm occurs, alarm messages will be sent. In case of power failure or device reset (e.g. changing the configuration) will new alarm state evaluated and new alarm messages will be sent.

### Measuring

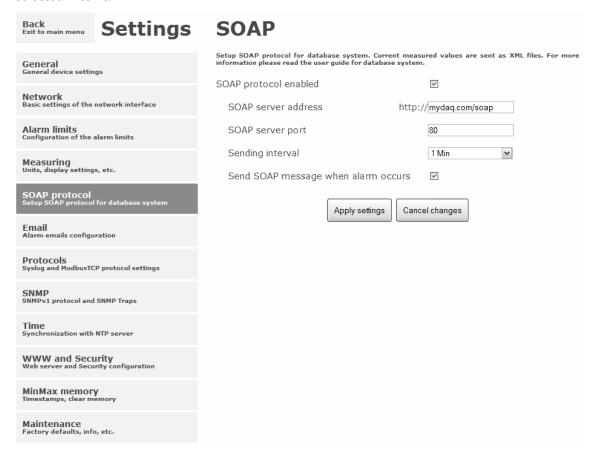
Page contains settings of the measuring part of the device. Settings can be saved only if jumper inside device is closed. Fields in this page are shown according device type.

It is possible set visibility of measured values on device LCD. Display can be switched off. Units of measured and computed quantities are selectable by fields **Temperature unit**, **Computed value** and **Atmospheric pressure unit**. Devices without atmospheric pressure measurement have field **Pressure value for computed values**. Here is required to set pressure for calculation of computed quantities. Pressure compensation for altitude above sea-level is possible via **Atmospheric pressure offset**. This offset depends on current altitude. This value is added to measured atmospheric pressure, final value must be in range 300hPa to 1350hPa.



#### **SOAP** protocol

SOAP protocol can be enabled by option **SOAP** protocol enabled. Destination SOAP server can be set via **SOAP** server address. For setup of server port can be used option **SOAP** server port. Device sends SOAP message according selected **Sending interval**. Option **Send SOAP** message when alarm occurs sends message when an alarm on channel occurs or alarm is cleared. These SOAP messages are sent asynchronously to selected interval.



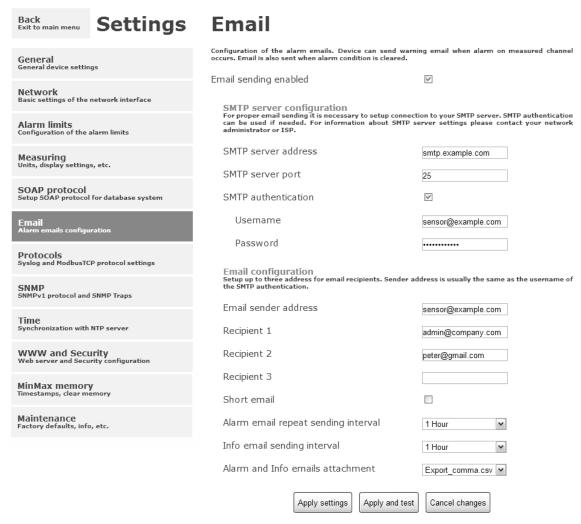
#### **Email**

**Email sending enabled** option allows email features. It is necessary set address of the SMTP server into **SMTP server address** field. Domain name for SMTP server can be used. Default port of the SMTP server can be changed using item **SMTP server port**. SMTP authentication can be enabled using **SMTP authentication** option. When authentication is enabled **Username** and **Password** must be set.

For successfully email sending it is necessary insert **Email sender address**. This address is usually same as username of the SMTP authentication. Into fields **Recipient 1** to **Recipient 3** it is possible set address of email recipients. Option **Short email** enable sending emails in short format. This format is usable when you need to forward emails into SMS messages.

When option **Alarm email repeat sending interval** is enabled and there is active alarm on channel, then emails with actual values are sent repeatedly. **Info email sending interval** option enables sending emails at selected time interval. CSV history file can be sent together with the repeat/info emails. This feature can be enabled by **Alarm and Info emails** attachment option.

It is possible to test email function using button **Apply and test**. This button save a new settings and send a testing email immediately.



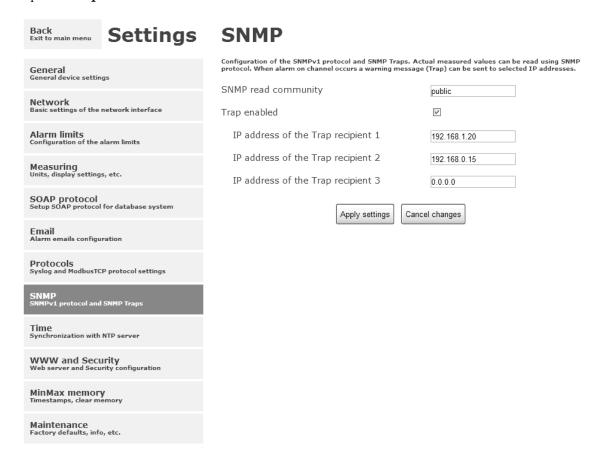
### **Modbus a Syslog protocols**

Modbus TCP and Syslog protocol settings are configurable via menu **Protocols**. Modbus server is enabled by default. Deactivation is possible via **Modbus server enabled** option. Modbus port can be changed via **Modbus port** field. Syslog protocol can be enabled using item **Syslog enabled**. Syslog messages are sent to IP address of the Syslog server - field **Syslog server IP address**.

Back Settings	Protocols	
General General device settings	ModbusTCP protocol Configuration of the ModbusTCP protocol. Actual Modbus registers are described inside the user m	measured values can be read using ModbusTCP protocol. anual.
Network Basic settings of the network interface	Modbus server enabled	✓
Alarm limits Configuration of the alarm limits	Modbus port	502
Measuring Units, display settings, etc.	Syslog protocol Configuration of the Syslog protocol. Alarm m protocol.	essages can be sent to the Syslog server using UDP
SOAP protocol Setup SOAP protocol for database system	Syslog enabled Syslog server IP address	192.168.1.20
Email Alarm emails configuration	Apply setting:	S Cancel changes
Protocols Syslog and ModbusTCP protocol settings		
SNMP SNMPv1 protocol and SNMP Traps		
Time Synchronization with NTP server		
WWW and Security Web server and Security configuration		
MinMax memory Timestamps, clear memory		
Maintenance Factory defaults, info, etc.		

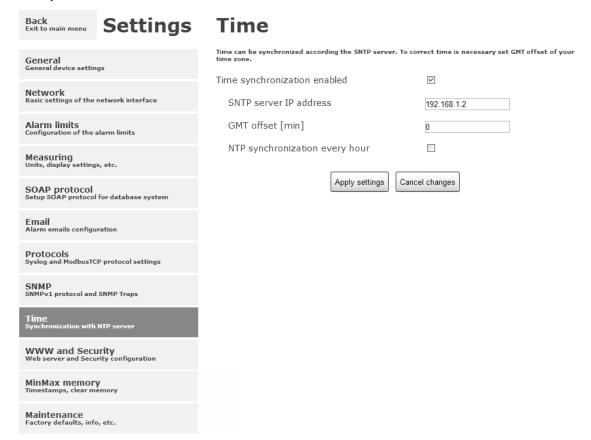
#### **SNMP**

For reading values via SNMP it is necessary to know password - **SNMP read community**. SNMP Trap can be delivered up to three IP address - **IP address of the Trap recipient**. SNMP Traps are sent at alarm or error state on the channel. Trap feature can be enabled by option **Trap enabled**.



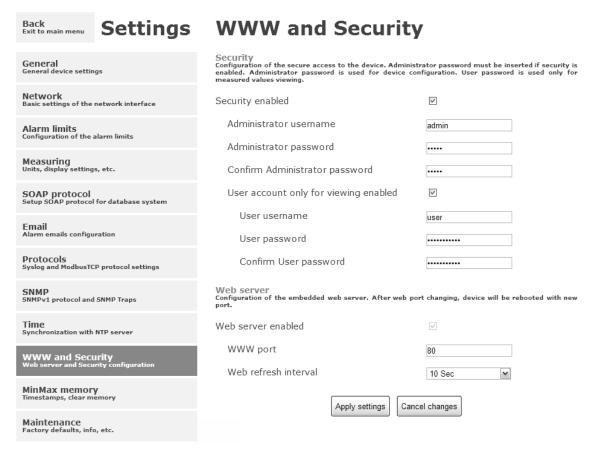
#### **Time**

Time synchronization with SNTP server can be enabled by **Time synchronization enabled** option. IP address of the SNTP is necessary to set into **SNTP server IP address** item. List of free NTP servers is available at www.pool.ntp.org/en. SNTP time is synchronized at UTC format, and due to be necessary set corresponding time offset - **GSM offset [min]**. Time is synchronized every 24 hours by default. Option **NTP synchronization every hour** decrease this synchronization interval to one hour.



### **WWW** and security

Security features can be enabled by the **Security enabled** option. When security is enabled it is necessary to set administrator password. This password will be required for device settings. When secured access is required even to actual values reading it is possible to enable **User account only for viewing enabled**. Port of the www server can be changed from the default value 80 using filed **WWW port**. Web pages with actual values are refreshed according to **Web refresh interval** field.



### **Setup using TSensor software**

TSensor software is an alternative to web configuration. Some less important parameters are configurable only by the TSensor software. TSesnor software allows user adjustment of measured values.

Parameter **MTU** size can reduce size of the Ethernet frame. Lowering of this size can solve some communication problems mainly with Cisco network infrastructure.

# **Factory defaults**

**Factory defaults** field set the device into factory configuration. Network parameters (IP address, Subnet mask, Gateway, DNS) are left without changes. Settings relating to measurement are not restored by factory defaults.

Back Settings	Maintenance	
General General device settings	Info Basic informations about device. Find more detai diagnostic file together with request to support.	led information on the diagnostic page. Please send the
Network Basic settings of the network interface	Device type	T7511
Alarm limits	Serial number	11963408
Configuration of the alarm limits	MAC address	00-20-4A-A6-E7-BD
Measuring Units, display settings, etc.	Firmware version	1-5-5-0.0978 / 1.00
SOAP protocol	Build firmware notice	RTM
Setup SOAP protocol for database system	Device uptime	4 h, 29 min, 28 sec
Email Alarm emails configuration	Diagnostic file	192.168.1.41/diag.log
Protocols Syslog and ModbusTCP protocol settings	Restart Device will be restarted after dialog confirmation of the device will take a few seconds.	i. All history values are cleared after restart. Restarting
SNMP SNMPv1 protocol and SNMP Traps	Res	start device
Time Synchronization with NTP server	Factory defaults	
WWW and Security Web server and Security configuration	Factory defaults button restores device to factory settings. Network parameters like a I subnet mask and gateway IP will not be changed.	
MinMax memory Timestamps, clear memory	Fact	ory defaults
Maintenance Factory defaults, info, etc.		

Network parameters are changed while you close jumper and push button inside device during connecting power supply. Factory parameters settings:

Parameter	Default value
SMTP server address	example.com
SMTP server port	25
Alarm email repeat sending interval	off
Info email repeat sending interval	off
Alarm and Into emails attachment	off
E-mail recipients addresses	cleared
E-mail sender	sensor@websensor.net
SMTP authentication	off
SMTP user/SMTP password	cleared
E-mail sending enabled	off
IP addresses SNMP traps recipients	0.0.0.0
Password for SNMP reading	public
Sending SNMP Trap	off
Website refresh interval [sec]	10
Website enabled	yes
Website port	80
Security	off

#### IE-SNC-Tx5xx-26

Administrator password		cleared
User password	cleared	
Modbus port	502	
Modbus server enabled		yes
History storage interval [sec]		60
SOAP server port		80
SOAP server address		cleared
SOAP sending interval [sec]		60
SOAP message when alarm occ	urs	yes
SOAP protocol enabled		off
Syslog server IP address		0.0.0.0
Syslog protocol enabled		off
SNTP server IP address		0.0.0.0
GMT offset [min]		0
NTP synchronization every hou	ır	off
SNTP synchronization enabled		off
MTU		1400
Periodic restart interval		off
Demo mode		off
Temperature	High limit	50
	Low limit	0
	Hysteresis	1
	Time delay [sec]	30
Relative humidity	High limit	80
	Low limit	20
	Hysteresis	1
	Time delay [sec]	30
Computed quantity	High limit	50
	Low limit	0
	Hysteresis	1
Time delay [sec]		30
Atmospheric pressure	High limit	1000
	Low limit	700
	Hysteresis	12
Time delay [sec]		30
Device name		Web Sensor



# **Communication protocols**

Short introduction to communication protocols of the device. To use some communication protocols is necessary software, which can use the protocol. This software is not included. For detailed description of protocols and application notes please contact your distributor.

#### Website

The device supports displaying of measured values, history graphs and configuration using web browser. History graphs are based on HTML5 canvas. Web browser must support this feature for proper function of graphs. Firefox, Opera, Chrome or Internet Explorer 9 can be used. If the device has IP address 192.168.1.213 type into your browser http://192.168.1.213. Using TSensor software or web interface can be set automatic webpages refresh in interval. The default value is 10sec. Actual measured values can be obtained using XML file values.xml.

Values from history can be exported in CSV format. History storage interval can be set using TSensor software or web interface. History is erased after every reboot of the device. Reboot of the device is performed when the power supply is disconnected and also after configuration change.

The device allows you to customize the design of web pages. For detailed information please contact your distributor.

# **SMTP** – sending e-mails

When measured values are over the set limits, the device allows send e-mail to a maximum of 3 addresses. E-mail is send when alarm condition on the channel is cleared or a measuring error occurs. It is possible to set repeat interval for email sending. For correct sending of e-mails it is necessary to set address of SMTP server. Domain address can be used as SMTP server address too. For proper function of DNS is required to set DNS server IP address. SMTP authentication is supported but SSL/STARTTLS not. Standard SMTP port 25 is used by default. SMTP port can be changed. Contact your network administrator to obtain configuration parameters of your SMTP server. E-mail sent by the device cannot be answered.

#### **SNMP**

Using SNMP protocol you can read actual measured values, alarm status and alarm parameters. Via SNMP protocol is also possible to get last 1000 measured values from history table. Writing via SNMP protocol is not supported. It is supported **SNMPv1** protocol version only. SNMP used **UDP port 161**. OID keys description can be found in the MIB table, which can be obtained from device website or from your distributor. The password for reading (SNMP read community) is factory set to **public**. The changes can be made using TSensor software or web interface. OID keys:

OID	5	T
OID	Description	Туре
.1.3.6.1.4.1.22626.1.2.1		
.1.3.6.1.4.1.22626.1.2.1.1.0	Actual measured temperature	String
.1.3.6.1.4.1.22626.1.2.1.2.0	Actual measured relative humidity	String
.1.3.6.1.4.1.22626.1.2.1.3.0	Actual measured computed quantity	String
.1.3.6.1.4.1.22626.1.2.1.4.0	Actual measured atmospheric pressure	String
.1.3.6.1.4.1.22626.1.2.1.5.0	Temperature alarm state ("none", "high",	String
.1.3.6.1.4.1.22626.1.2.1.6.0	Relative humidity alarm state	String
.1.3.6.1.4.1.22626.1.2.1.7.0	Computed quantity alarm state	String
.1.3.6.1.4.1.22626.1.2.1.8.0	Atmospheric pressure alarm state	String
.1.3.6.1.4.1.22626.1.2.1.9.0	Temperature unit	String
.1.3.6.1.4.1.22626.1.2.1.10.0	Relative humidity unit	String
.1.3.6.1.4.1.22626.1.2.1.11.0	Computed quantity unit	String
.1.3.6.1.4.1.22626.1.2.1.12.0	Atmospheric pressure unit	String
.1.3.6.1.4.1.22626.1.2.1.13.0	Min. temperature memory	String
.1.3.6.1.4.1.22626.1.2.1.14.0	Min. relative humidity memory	String
.1.3.6.1.4.1.22626.1.2.1.15.0	Min. computed value memory	String
.1.3.6.1.4.1.22626.1.2.1.16.0	Min. atmospheric pressure memory	String
.1.3.6.1.4.1.22626.1.2.1.17.0	Max. temperature memory	String
.1.3.6.1.4.1.22626.1.2.1.18.0	Max. relative humidity memory	String
.1.3.6.1.4.1.22626.1.2.1.19.0	Max. computed value memory	String
.1.3.6.1.4.1.22626.1.2.1.20.0	Max. atmospheric pressure memory	String
.1.3.6.1.4.1.22626.1.2.2		
.1.3.6.1.4.1.22626.1.2.2.1.0	Device name	String
.1.3.6.1.4.1.22626.1.2.2.2.0	Device serial number	String
.1.3.6.1.4.1.22626.1.2.2.3.0	Device type	String
.1.3.6.1.4.1.22626.1.2.3		
.1.3.6.1.4.1.22626.1.2.3.1.0	Actual measured temperature	Int*10
.1.3.6.1.4.1.22626.1.2.3.2.0	Actual measured relative humidity	Int*10
.1.3.6.1.4.1.22626.1.2.3.3.0	Actual measured computed quantity	Int*10
.1.3.6.1.4.1.22626.1.2.3.4.0	Actual measured atmospheric pressure	Int*X
.1.3.6.1.4.1.22626.1.2.3.5.0	Temperature alarm (0-none, 1-high, 2-low)	Integer
.1.3.6.1.4.1.22626.1.2.3.6.0	Relative humidity alarm state	Integer
.1.3.6.1.4.1.22626.1.2.3.7.0	Computed quantity alarm state	Integer
.1.3.6.1.4.1.22626.1.2.3.8.0	Atmospheric pressure alarm state	Integer
.1.3.6.1.4.1.22626.1.2.4		
.1.3.6.1.4.1.22626.1.2.4.1.0	Temperature low limit	Int*10
.1.3.6.1.4.1.22626.1.2.4.2.0	Temperature high limit	Int*10
.1.3.6.1.4.1.22626.1.2.4.3.0	Relative humidity low limit	Int*10
.1.3.6.1.4.1.22626.1.2.4.4.0	Relative humidity high limit	Int*10
.1.3.6.1.4.1.22626.1.2.4.5.0	Computed quantity low limit	Int*10
.1.3.6.1.4.1.22626.1.2.4.6.0	Computed quantity high limit	Int*10

OID	Description	Туре
.1.3.6.1.4.1.22626.1.2.4.7.0	Temperature time-delay	Integer
.1.3.6.1.4.1.22626.1.2.4.8.0	Relative humidity time-delay	Integer
.1.3.6.1.4.1.22626.1.2.4.9.0	Computed quantity time-delay	Integer
.1.3.6.1.4.1.22626.1.2.4.10.0	Temperature hysteresis	Int*10
.1.3.6.1.4.1.22626.1.2.4.11.0	Relative humidity hysteresis	Int*10
.1.3.6.1.4.1.22626.1.2.4.12.0	Computed quantity hysteresis	Int*10
.1.3.6.1.4.1.22626.1.2.4.13.0	Atmospheric pressure low limit	Int*X
.1.3.6.1.4.1.22626.1.2.4.14.0	Atmospheric pressure high limit	Int*X
.1.3.6.1.4.1.22626.1.2.4.15.0	Atmospheric pressure time-delay	Integer
.1.3.6.1.4.1.22626.1.2.4.16.0	Atmospheric pressure hysteresis	Int*X
.1.3.6.1.4.1.22626.1.5.5.1.0	SNMP Trap	String
.1.3.6.1.4.1.22626.1.5.6.1.1.1.nr	Temperature history values	Int*10
.1.3.6.1.4.1.22626.1.5.6.1.1.2.nr	Relative humidity history values	Int*10
.1.3.6.1.4.1.22626.1.5.6.1.1.3.nr	Computed quantity history values	Int*10
.1.3.6.1.4.1.22626.1.5.6.1.1.4.nr	Atmospheric pressure history values	Int*X

When alarm occurred a warning messages (trap) can be sent to selected IP addresses. Addresses can be set using TSensor software or web interface. Traps are sent via **UDP** protocol on **port 162**. The device can send following traps:

Trap	Description		
0/0	Reset of the device		
6/0	Testing Trap		
6/1	NTP synchronization	error	
6/2		SMTP server login error	
6/3		SMTP authentication error	
6/4	E-mail sending error	Some error occurred during SMTP communication	
6/5		TCP connection to server cannot be opened	
6/6		DNS error	
6/7		SOAP file not found inside web memory	
6/8	SOAP message	DNS error or Host error	
6/9	sending error	TCP connection to server cannot be opened	
6/10		Wrong response code from the SOAP server	
6/11 - 6/14	Upper alarm on chann	nel	
6/21 - 6/24	Lower alarm on channel		
6/31 – 6/34	Clearing alarm on channel		
6/41 - 6/44	Measuring error		

### **Modbus TCP**

Device supports Modbus protocol for communication with SCADA systems. Device use Modbus TCP protocol. **TCP port** is set to **502** by default. Port can be changed using TSensor software or web interface. Only two Modbus clients can be connected to device at one moment. Modbus device address (Unit Identifier) can be arbitrary. Modbus write command is not supported. Specification and description of the Modbus protocol is free to download on: www.modbus.org.

Supported Modbus commands (functions):

Command	Code	Description
Read Holding Register (s)	0x03	Read 16b register(s)

Modbus device registers. Address could be by 1 higher, depending on type used communication library:

Address [DEC]	Address [HEX]	Value	Туре
49	0x0031	Measured temperature	Int*10
50	0x0032	Measured relative humidity	Int*10
51	0x0033	Measured computed quantity	Int*10
52	0x0034	Measured atmospheric pressure	Int*X
53	0x0035	Dew point temperature	Int*10
54	0x0036	Absolute humidity	Int*10
55	0x0037	Specific humidity	Int*10
56	0x0038	Mixing ration	Int*10
57	0x0039	Specific enthalpy	Int*10
4149	0x1035	Serial number high	BCD
4150	0x1036	Serial number low	BCD
4151	0x1007	Device type	HEX
20481	0x5001	Temperature low limit	Int*10
20482	0x5002	Temperature high limit	Int*10
20483	0x5003	Relative humidity low limit	Int*10
20484	0x5004	Relative humidity high limit	Int*10
20485	0x5005	Computed quantity low limit	Int*10
20486	0x5006	Computed quantity high limit	Int*10
20487	0x5007	Temperature hysteresis	Int*10
20488	0x5008	Temperature time-delay	DEC
20489	0x5009	Relative humidity hysteresis	Int*10
20490	0x500A	Relative humidity time-delay	DEC
20491	0x500B	Computed quantity hysteresis	Int*10
20492	0x500C	Computed quantity time-delay	DEC
20493	0x500D	Temperature alarm state	String
20494	0x500E	Relative humidity alarm state	String
20495	0x500F	Computed quantity alarm state	String
20496	0x5010	Atmospheric pressure low limit	Int*X
20497	0x5011	Atmospheric pressure high limit	Int*X
20498	0x5012	Atmospheric pressure hysteresis	Int*X
20499	0x5013	Atmospheric pressure alarm state	String
20500	0x5014	Atmospheric pressure time-delay	DEC
20501	0x5015	Min. temperature memory	Int*10
20502	0x5016	Max. temperature memory	Int*10
20503	0x5017	Min. relative humidity memory	Int*10

Address [DEC]	Address [HEX]	Value	Туре
20504	0x5018	Max. relative humidity memory	Int*10
20505	0x5019	Min. computed value memory	Int*10
20506	0x501A	Max. computed value memory	Int*10
20507	0x501B	Min. atmospheric pressure memory	Int*X
20508	0x501C	Max. atmospheric pressure memory	Int*X

Type:

```
DEC
               register is in range 0 – 4500 (16bit)
BCD
               register is in BCD format (16bit)
HEX
               number in HEX format (16bit)
               two characters in one 16bit register:
String
               no
                       - no alarm
                       - value is lower than set limit
               hi
                       - value is higher than set limit
               lo
Int*10
               register is in format integer*10 - 16 bits:
               (125=12.5^{\circ}\text{C}; \text{error} = 9999 \text{ or } -9999)
Int*X
               register format depends on value type (error = -9999):
               hPa
                       -integer*10 (9760 = 976.0hPa)
               PSI
                       -integer*1000 (14156 = 14.156PSI)
               inHg - integer*100 (2882 = 28.82inHg)
               mBar - integer*10 (9761 = 976.1 mBar)
               oz/in^2 - integer*10 (2265 = 226.5oz/in^2)
               mmHg - integer*10 (7321 = 732.1mmHg)
               inH_2O - integer*10 (3919 = 391.9inH_2O)
                       -integer*100 (9761 = 97.61kPa)
               kPa
```

### SOAP

The device allows you to send currently measured values via **SOAP v1.1** protocol. The device sends values in XML format to the web server. The advantage of this protocol is that communication is initialized by the device side. Due to it is not necessary use port forwarding. If the SOAP message cannot be delivered, warning message via SNMP Trap or Syslog protocol is sent. The file with the XSD schema can be downloaded from: http://cometsystem.cz/schemas/soapTx5xx\_v2.xsd. SOAP message example:

```
<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
    xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
    xmlns:xsd="http://www.w3.org/2001/XMLSchema">
    <soap:Body>
```

</soap:Envelope>

Element	Description		
<passkey></passkey>	Contains the device serial number (an eight digit number).		
<device></device>	Device type identification number (code):		
	Device	Code[DEC]	
	T3511	4107	
	T4511	4106	
	T7511	4129	
	T2514	4124	
	T0510	4144	
	T3510	4145	
	T7510	4146	
<temp></temp>	Contains the value	of temperature (a decimal part of number is separated by a dot).	
	Error on channel is signaled by <b>9999</b> or <b>-9999</b> .		
<relhum></relhum>	Contains the value of relative humidity. Error value: 9999 or -9999.		
<compquant></compquant>	Contains the value of computed quantity. Error value: 9999 or -9999.		
<pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>	Contains the value of atmospheric pressure. Error value: -9999.		
<alarms></alarms>	State of alarm on temperature, relative humidity, computed quantity and pressure		
	channel. Format: tm,rh,cq,pr where:		
	tm – temperature alarm, rh – relative humidity alarm, cq – computed quantity alarm,		
	<b>pr</b> – atmospheric pressure alarm		
	and alarm values: <b>no</b> – no alarm or value is not supported, <b>hi</b> – high alarm, <b>lo</b> – low		
	alarm.		
<comptype></comptype>	Computed quantity type: Absolute humidity, Specific humidity, Mixing		
	proportion, Specific enthalpy, Dew point or n/a.		
<tempu></tempu>	Temperature and dew point unit. Values: <b>C</b> – temperature in °C, <b>F</b> – temperature in °F.		
<pre>/massaumoII&gt;</pre>			
<pre><pre><pre><pre><pre><pre><pre><pre></pre></pre></pre></pre></pre></pre></pre></pre>	Atmospheric pressure unit. Values: hPa, PSI, inHg, mBar, oz/in^2, mmHg, inH2O and kPa.		
<timer></timer>	SOAP sending interval [sec].		

Example of the web service for incoming SOAP messages from Web Sensor Tx5xx. Example uses Apache (2.2.10) web server and PHP (5.2.6). It is required to install and enable SOAP extension for PHP. This example store incoming messages to the hard drive:

```
", RH: ".$relHum.", CQ: ".$compQuant. ", Pressure: ".$pressure."\n";
    $file_write = FOpen("soap.log", "a");
    FWrite($file_write, $data);
    FClose($file_write);
}
$server = new SoapServer(null, array('uri' => "http://test-uri/"));
$server->addFunction('InsertTx5xxSample');
$server->handle();
```

## **Syslog**

The device allows sending text message to selected Syslog server. Events are send using **UDP** protocol on **port 514**. Syslog protocol implantation is according to RFC5424 and RFC5426. Events when Syslog messages are send:

Text	Event
Sensor - fw 1-5-7.x	Reset of the device
NTP synchronization error	NTP synchronization error
Testing message	Test Syslog message
Email login error	E-mail sending error
Email auth error	
Email some error	
Email socket error	
Email dns error	
SOAP file not found	SOAP message sending error
SOAP host error	
SOAP sock error	
SOAP delivery error	
SOAP dns error	
Text XXXX is set according channel type: Tempe	rature, Relative humidity, Specific humidity, Mixing
proportion, Specific enthalpy, Atmospheric pressure.	
High alarm XXXX	Upper alarm on channel
Low alarm XXXX	Lower alarm on channel
Clearing XXXX alarm	Clearing alarm on channel
Error XXXX	Measuring error

### **SNTP**

The device allows time synchronization with NTP (SNTP) server. SNMP protocol version 3.0 is supported (RFC1305). Time synchronization is made every 24 hours. Time synchronization every hour can be enabled. For time synchronization it is necessary set IP address to the SNTP server. It is also possible set GMT offset for correct time zone. Time is used in graphs and history CSV files. Maximum jitter between two time synchronization is 90sec at 24 hours interval.



# **Troubleshooting**

The chapter describes the common problems with devices Web Sensor Tx5xx and methods how to fix these problems. Please read this chapter before you will call technical support.

### I forgot the device IP address

IP address is factory set to **192.168.1.213**. If you had changed it and forgot new IP address, run the TSensor software and press **Find device...** In the window are displayed all available devices.

### I cannot connect to the device

### In search window is only IP and MAC address displayed

Other details are marked **N/A**. This problem occurs if IP address of the device is set to another network.

Select the window **Find device** in TSensor software and press **Change IP address**. Follow the software instructions. To assign IP address automatically using DHCP server, set the device IP address to **0.0.0.0**.

### Device IP address is not displayed in window Find device

In TSensor software menu press **Help! My device was not found!** in window **Find device**. Follow the software instructions. MAC address of the device can be found on product label.

# The device is not found even after manually setting MAC address

This problem occurs especially in cases when the IP address of the device belongs to another network and also Subnet mask or Gateway are incorrect.

In this case is DHCP server in the network necessary. In TSensor software menu press **Help! My device was not found!** in window **Find device**. As new IP address set **0.0.0.0**. Follow

the software instructions. An alternative is to reset device to factory defaults using factory-defaults button.

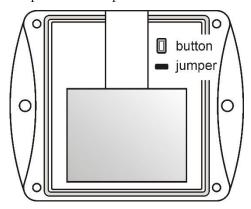
## I forgot the password for setup

Please reset device to factory defaults. Procedure is described at following point.

### **Factory defaults**

This procedure restore device to factory settings including network parameters (IP address, Subnet mask, etc.). Settings relating to measurement are not restored by factory defaults. For factory-defaults follow these steps:

- disconnect the power supply
- unscrew upper cover of the device case
- close the jumper inside device
- press button inside device and power on device at same time
- keep the button pressed for 10 sec



• close the device

### **Display** is off

Check if power supply is connected. Disconnect power connector and connect connector again – watch the display at the moment of connecting the power. If all LCD segments light for 1 second and go out again, the display is turned off by software.

# **Device error states**

Device still make self-tests. If error occurred, LCD shows error codes:

Error	LCD display	Description
Error 0	Err0	Internal memory CRC error. In this state device doesn't work. This is a critical
		error, contact the distributor.
Error 1	Err1	Measured or computed quantity is over the upper limit. Error code 9999. This state appears in case of:  - Measured temperature is higher than approximately +600°C (i.e. high non-measurable resistance of temperature sensor, probably open circuit)  - Relative humidity is higher than 100%RH (i.e. damaged humidity sensor or humidity calculation is not possible due to temperature error)  - Unable to calculate computed quantity (temperature or humidity
		measurement error)
Error 2	Err2	Measured or computed quantity is under lower limit or is error in pressure measuring. Error code -9999. This state appears in case of:  - Measured temperature is lower than approximately -210°C (i.e. resistance is too small, probably short circuit)  - Relative humidity is lover than 0%RH (i.e. damaged humidity sensor or humidity calculation is not possible due to temperature error)  - Measured atmospheric pressure with offset is over range 300hPa to 1350hPa or the pressure sensor is damaged  - Unable to calculate computed quantity (temperature or humidity measurement error)
Error 3	Err3	Internal A/D converter error. Error code -9999. In this state device doesn't
		work. Contact the distributor.
Error 4	Err4	Internal pressure sensor error. Error code -9999. In this state device not measure pressure. Contact the distributor.

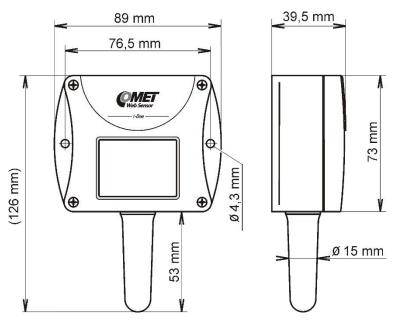


# **Technical specifications**

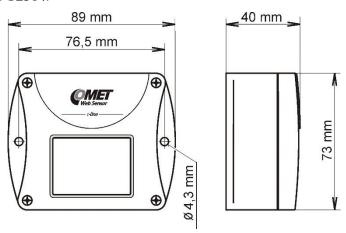
Information about technical specifications of the device.

## **Dimensions**

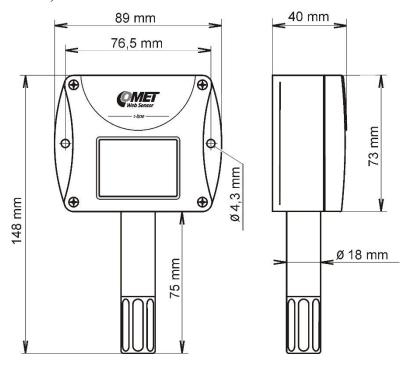
Web Sensor T0510:



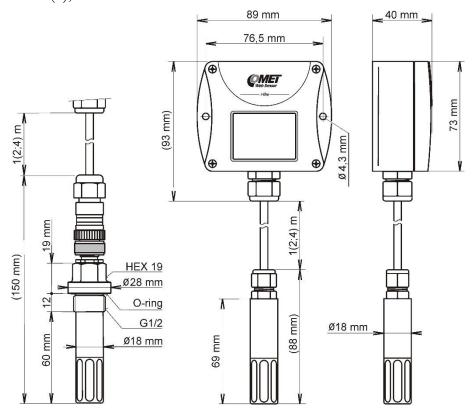
Web Sensor T2514:



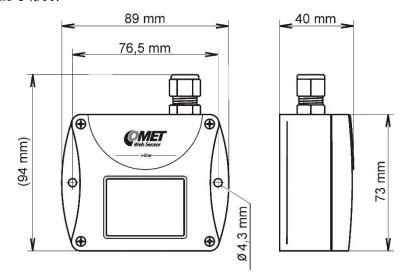
Web Sensor T3510, T7510:



### Web Sensor T3511(P), T7511:



#### Web Sensor T4511:



## **General parameters**

Supply voltage:

DC voltage from 9V to 30V, coaxial connector, 5x2.1mm diameter, positive pole in the middle

Consumption:

~ 1W depending on the operating mode

Measuring interval:

2sec

Display switching interval:

4sec (when more than two values are displayed)

Not allowed manipulations:

It is not allowed to operate the device under conditions other than specified in technical parameters. Devices are not designed for locations with chemically aggressive environment. Temperature and humidity sensors must not be exposed to direct contact with water or other liquids. It is not allowed to remove the sensor cover to avoid any mechanical damage of the sensors.

Case material:

ABS

Material of T3511P probe:

duralumin with the black eloxal surface finish

Mechanical connection of probe T3511P:

G1/2 with O-ring

Weight:

T2514 ~130g

T0510 ~145g

T4511 ~145g

T3510 ~155g

T7510 ~155g

T3511/1m probe ~210g, T3511/2m probe ~250g, T3511/4m probe ~330g

T3511P/1m probe ~260g, T3511P/2m probe ~300g, T3511P/4m probe ~380g

T7511/1m probe ~210g, T7511/2m probe ~250g, T7511/4m probe ~330g

Mounting the device:

With two holes at the bottom of the unit

Communication port:

RJ45 connector, 10Base-T/100Base-TX Ethernet (Auto-Sensing)

Recommended Connector Cable:

for industrial use is recommended Cat5e STP cable, in less demanding applications can be replaced by Cat5 cable, maximum cable length 100m

Supported protocols:

TCP/IP, UDP/IP, ARP, ICMP, DHCP, TFTP, DNS

HTTP, SMTP, SNMPv1, ModbusTCP, SNTP, SOAPv1.1, Syslog

Supported SNMP authentication types:

**AUTH LOGIN** 

Supported web browsers:

Internet Explorer 9 and later, Mozilla Firefox 12 and later, Google Chrome 18 and later, Opera 11 and later

Recommended minimum screen resolution:

 $1024 \times 768$ 

Memory:

1000 values for each channel inside non-backup RAM memory

EMC emission:

EN 55022, Class B

EMC resistance:

EN 61000-4-2, levels 4/8kV, Class A

EN 61000-4-3, intensity of electromagnetic filed 3V/m, Class A

EN 61000-4-4, levels 1/0.5kV, Class A

EN 61000-4-6, intensity of electromagnetic filed 3V/m, Class A

#### **Measured values**

Type	Temperature	Relative humidity	Pressure	Computed quantity
T0510	✓			
T3510	✓	✓		✓
T7510	✓	✓	✓	✓
T2514			✓	
T3511(P)	✓	✓		✓
T4511	✓			
T7511	✓	✓	✓	✓

# **Temperature measurement**

Temperature and humidity measuring range is limited - see graph below.

Туре	Operating temperature of electronic	Accuracy	Range	Resolution
T0510 T3510		±0.6°C	-30 to +80°C	0.1°C
T7510	_	(±1.1°F)	(-22 to +176°F)	(0.2°F)
T4511	-30 to +80°C (-22 to +176°F)	±0.2°C (±0.4°F)	-200 to +600°C (-225 to +999°F)	0.1°C (0.2°F)
T3511(P) T7511		±0.4°C (±0.7°F)	-30 to +105°C (-22 to +221°F)	0.1°C (0.2°F)

Temperature response time with stainless steel sensor cover (F5200) in air flow 1m/s:

T3510, T3511, T7510, T7511 t90 < 6min, temperature step 20°C (36°F)

T3511P t90 < 16min, temperature step 20°C (36°F)

Temperature probe for Web Sensor T4511:

Pt1000/3850ppm, connected by shielded cable max. length 10m

### **Relative humidity measurement**

Temperature and humidity measuring range is limited - see graph below.

71	perating humidity of ectronic	Accuracy	Range	Resolution
	to 100%RH	in range 5 to 95%RH   1	0 to 100%RH temperature compensated	0.1%RH

Humidity response time with stainless steel sensor cover (F5200) in air flow 1m/s:

t90 < 30s (humidity step 65%RH, constant temperature)



Relative humidity and temperature restrictions:

## **Atmospheric pressure measurement**

-10 0 10 20 30 40 50 60 70 8 temperature teplota [°C]

Unit	Range	Accuracy		
		T = 23°C	$0 \le T \le 40^{\circ}C$	else
hPa	600 to 1100	±1.3	±1.5	±2.0
mBar	600 to 1100	±1.3	±1.5	±2.0
PSI	8.70 to 15.95	±0.02	±0.02	±0.03
mmHg	450.0 to 825.1	±1.0	±1.1	±1.5
inHg	17.72 to 32.48	±0.04	±0.04	±0.06
inH <sub>2</sub> O	240.9 to 441.6	±0.5	±0.6	±0.8
$\pm oz/in^2$	139.2 to 255.3	±0.3	±0.3	±0.5
kPa	60.00 to 110.00	±0.13	±0.15	±0.20

Atmospheric pressure response time:

10

t90 < 44s (Response time is selectable. More detail you find in calibration manual, which is included with TSensor software installation.)

# **Computed quantities**

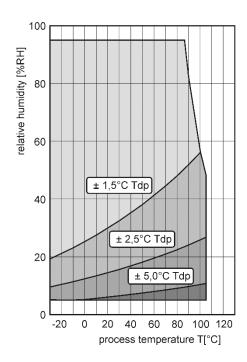
### **Dew point temperature**

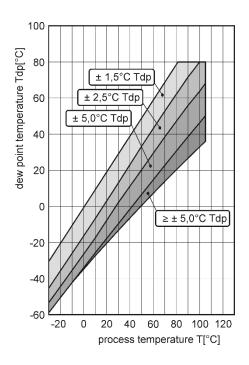
Range:

 $-60 \text{ to } +80^{\circ}\text{C} \text{ (-20 to } 176^{\circ}\text{F)}$ 

Accuracy:

 $\pm 1.5$ °C ( $\pm 2.7$ °F) at ambient temperature T < 25°C (77°F) and RH > 30%, for more details see graphs:





### **Specific humidity**

This value depends on atmospheric pressure. Pressure for quantities calculation is stored in device memory. Default value is 1013hPa and can be changed by software.

Range:

Accuracy:

$$\pm 2.1$$
g/kg at ambient temperature T < 35°C (95°F)

### **Mixing ratio**

This value depends on atmospheric pressure. Pressure for quantities calculation is stored in device memory. Default value is 1013hPa and can be changed by software.

Range:

Accuracy:

$$\pm 2.2$$
g/kg at ambient temperature T < 35°C (95°F)

### Specific enthalpy

This value depends on atmospheric pressure. Pressure for quantities calculation is stored in device memory. Default value is 1013hPa and can be changed by software.

Range:

Accuracy:

 $\pm 4kJ/kg$  at ambient temperature T < 25°C (77°F)

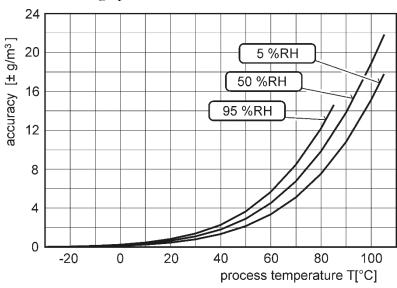
### **Absolute humidity**

Range:

 $0 \text{ to } 400 \text{g/m}^3$ 

Accuracy:

 $\pm 3$ g/m³ at ambient temperature T < 40°C (104°F), for more details see graph:



## **Operating terms**

Temperature and humidity range in case with electronic:

-30°C to +80°C, 0 to 100%RH (no condensation)

It is recommended to switch off in temperature over +70°C.

Temperature and humidity range of external probe, cable including (T3511(P), T7511):

-30 to +105°C, 0 to 100%RH (no condensation, limited by graph)

Temperature of Pt1000 probe (T4511):

depends on probe model

Protection:

IP30 case with electronic

IP40 temperature-humidity probe (T3511, T3511P, T7511)

Operating pressure range of probe T3511P:

up to 25bar

Air flow velocity around T3511P probe:

up to 25m/s at pressure of 1bar (1m/s at a pressure of 25bar)

Other environmental conditions (external influences) according to HD 60364-5-51:

normal

Working position T2514, T3511(P), T4511, T7511:

arbitrary

Working position T0510, T3510, T7510:

with sensor cover downwards. When mounting in RACK 19" with universal holder MP046 (optional accessories) then sensor cover can be placed horizontally.

### **End of operation**



Disconnect the device and dispose it according to current legislation for dealing with electronic equipment. Electronic devices must be professionally destroyed in accordance with EU Directive 2002/96/ES of 27th January 2003.

## **Technical support and service**

Technical support and service is provided by distributor. Contact is included in warranty certificate.

### **Preventive maintenance**

Make sure the cables are not damaged periodically. We recommend you periodic calibration for measurement accuracy validation. Recommended calibration interval:

Type	Calibration interval
T0510	2 years
T3510	1 year
T7510	1 year
T2514	1 year
T3511(P)	1 year
T4511	2 years
T7511	1 year



# **Optional accessories**

This chapter contains list of optional accessories, which can be ordered by extra cost. Manufacturer recommends using only original accessories.

### **Temperature probe Pt1000 for Web Sensor T4511**

Wide ranges of Pt1000/3850ppm probes are available as optional accessories. Please contact your local distributor to help you with choice of correct probe according your application.

### **Power supply Adapter A1515**

Power supply adapter with CEE 7 plug, 100-240V 50-60Hz/12V DC, 0.5A for Web Sensor devices.

#### Device case holder for RACK 19" MP046

MP046 is a universal holder for mounting of Web Sensor devices into RACK 19".

#### Probes holder for RACK 19" MP047

Universal holder for easy mounting probes in RACK 19".

#### Flow chamber SH-PP for Web Sensor T3511P

Flow chamber for compressed air measurement up to 25 bars. Made from stainless steel DIN 1.4301, inlet and outlet connection - G1/8, thread for humidity probe connection - G1/2.

#### **Comet database**

Comet database provide a complex solution for data acquisition, alarm monitoring and measured data analyzing from Comet devices. Central database server is based on MS SQL technology. Client-server conception allows to easy and instant access to data. Data are accessible from multiple places by the Database Viewer software. One license of Comet Database includes also one license for Database Viewer.

